



SEASONS LIVING AUSTRALIA
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To all our Caloundra Seasons residents and families

COVID-19 UPDATE

As you will have seen in media reports, there are still ongoing diagnoses of COVID-19 in and around the Brisbane area. The Chief Health Officer has remained firm on the direction regarding visits to aged care services and is unlikely to change this position until there have been no new cases for 14 days. Fortunately for the residents at Seasons Caloundra, this directive excludes the Sunshine Coast.

For all families, we are “open for business” and allowing visitors to residents. We are also continuing to offer our lifestyle program (COVID modified of course) and a limited lunch service has recommenced in the dining room.

As always though, we ask that families who are visiting from known “hot spot” areas (such as Ipswich and surrounds at present), to consider whether their visit is absolutely necessary. We are all well aware of how contagious COVID-19 is and how quickly it can spread in older people, especially those living in a clustered environment such as in Seasons. Similarly, if you are unwell for any reason we ask that you please postpone your visit.

If the situation changes, we will be sure to update you as soon as possible. If you hear nothing from us, then assume we are operating under the same arrangements as we are currently. If you are on facebook, then keep an eye on our facebook page/s; we post regular updates there and can sometimes do this quicker than mass emails to residents and families. Major changes will of course be communicated in a letter such as this.

As always, if you have any questions or require clarification, please contact me on t.silvester@seasonsagedcare.com.au or your local Community Manager.

Yours sincerely

Tracey Silvester
CEO