



SEASONS LIVING AUSTRALIA
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10 August 2020

To all our Waterford West, Sinnamon Park, Redbank Plains, Kallangur and Mango Hill Seasons residents and Families

Some of you may have seen the media reports this morning where the Premier and Chief Health Officer announced a relaxation of restrictions for aged care facilities impacted by the recent COVID19 cases across Brisbane and surrounds.

This is great news for us at Seasons because it does mean we can allow visitors again into those communities affected by these directives.

As of midday today, visitors will be allowed back in to Seasons to visit our residents. If visiting the following arrangements will apply:

1. Visiting hours will be as per the visiting hours prior to the current round of restrictions. Please check with your Community Manager if you aren't sure what they are.
2. When visiting, we ask that you please wear a mask. We have limited supplies of masks available to us and would like to keep these for our staff so ask that you bring your own.
3. We will reintroduce our shopping bus service to the supermarket for groceries as soon as possible. We ask that you don't go too far away from the community for a little while, until the situation resolves itself further.
4. We will continue to offer our onsite activities and will look at reintroducing our entertainment program as soon as possible (this includes visits by hairdressers etc).

The threat of the COVID19 virus has not gone away so I ask that you all make sure you follow the recommendations regarding hand hygiene and physical distancing, both within Seasons and when you go out. Please also let staff know if you aren't well so that we can assist you.

As always, if you have any questions or concerns please get in touch with your Community Manager or email me on health@seasonsagedcare.com.au.

Kind regards

Tracey Silvester
CEO