

11 January 2021

To all Sinnamon Park, Redbank Plains, Waterford West, Kallangur, Bribie Island and Mango Hill Seasons residents and Families

In what was some good news this morning, the Premier and Chief Health Officer announced a relaxation of our “lockdown” restrictions from the weekend. This doesn’t mean we can completely relax but it does allow us to review our own restrictions. As a result, and effective from tomorrow morning (12 January 2020):

- Visitors will be once more allowed to Seasons communities. Visitor numbers will be restricted to 2 visitors per apartment and **ALL** visitors **MUST** wear a mask while onsite.
- If you plan to visit a resident, please **DO NOT** visit if you are unwell. We have had situations in the last week of family members visiting residents when they were not well, resulting in the resident becoming unwell and requiring to be tested and quarantined. This is not fair to the resident or to the rest of the community.
- All visitors **must** continue with the sign in process we have been operating throughout the pandemic. This sign in is a government requirement to assist with contact tracing in the event we have a positive diagnosis of COVID or close contact situation.
- We will recommence the regular shopping trips to supermarkets **ONLY**. All other bus trips will be postponed until after 22 January 2020 when the current arrangements will be reviewed (or before if anything else changes). Residents must wear masks when travelling in the bus and while in the supermarket (as per requirements).
- All entertainment will be postponed until after 22 January 2020.
- All staff will continue to wear masks while onsite. This includes external service providers who I am sure will have the same policies in place for their staff. If a staff member is not wearing a mask, feel free to ask them to apply a mask before they provide you with a service.
- If you need to leave the community for any reason, please wear a mask as required by government, and abide by the social distancing requirements. As always, if you are unwell for any reason, please let us know and we will make sure you are looked after until you are feeling better.

I cannot emphasise enough the importance of physical distancing and hand hygiene at this time. Please maintain the 1.5m distance between yourself and others and wash your hands/use hand sanitiser as often as you can.

Please be assured that we will keep monitoring the situation as it develops and keep in touch as soon as anything changes. As always, if you have any questions or concerns please get in touch with your Community Manager or email me on [health@seasonsagedcare.com.au](mailto:health@seasonsagedcare.com.au).

Kind regards

Tracey Silvester

CEO