

15 January 2021

To all Sinnamon Park, Redbank Plains, Waterford West, Kallangur, Bribie Island and Mango Hill Seasons residents and Families

I hope you are all well and managing the current round of restrictions and mask wearing requirements.

I have had inquiries from some residents and families about the current arrangements for visiting within Seasons so thought it would be worth a short note to everyone to make sure everyone is clear on what is required.

1. As communicated Monday, we are allowing visitors to Seasons but ask that you limit your visiting to your loved ones to essential visits only. If you don't have to come onsite then we would prefer you didn't. As you would be aware from news reports this week, the Chief Health Officer has not restricted us from moving around completely but has certainly asked us to make sure we are doing so safely. Every time someone comes into Seasons, there is a risk to everyone on that site.
2. If you absolutely have to visit your loved one, then we ask that visitor numbers are limited to 2 at a time. You must also sign in when you arrive so that we are able to monitor numbers and to track people down in the event there is a concern.
3. Everyone must wear masks while onsite, even while you are in your loved one's apartment.
4. We are operating our buses to local supermarkets for essential items only. While on the bus, residents must wear a mask and keep the mask on until they have returned to their apartment.

After 1am on the 22nd, we will hopefully be able to relax these restrictions again. We will write to again at this time to let you know what our plans are moving forward.

I cannot emphasise enough the importance of physical distancing and hand hygiene at this time. Please maintain the 1.5m distance between yourself and others and wash your hands/use hand sanitiser as often as you can. If you feel unwell for any reason, then get in touch with staff and they will look after you.

As always, if you have any questions or concerns please get in touch with your Community Manager or email me on health@seasonsagedcare.com.au.

Kind regards

Tracey Silvester
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CEO