

22 August 2020

To all our Sinnamon Park, Redbank, Waterford West, Kallangur and Mango Hill Seasons residents and Families

You will all be aware of the unfolding situation regarding the spread of COVID-19 across Brisbane South and Ipswich. Media reports this morning suggest that there have been a further 7 positive diagnoses overnight. This morning we have woken to the news from Queensland Health that they are reintroducing the restrictions to aged care.

As we have done since the beginning of this pandemic, and as I flagged with you all last time, we want to be proactive and exercise an abundance of caution in our approach to protecting our residents. As a result, and effective immediately:

- Seasons Kallangur, Mango Hill, Waterford West, Redbank and Sinnamon Park will be closed to all visitors. This arrangement will remain in place until Monday 24 August 2020 when it will be reviewed.
- All social activities outside Seasons have been cancelled, including any planned social visits with family this weekend.

As more information comes to hand over the weekend, we will be sure to keep you updated. Staff have again been asked to wear masks and as we did last time, if you wish to wear a mask as well you are welcome to do so.

I cannot emphasise enough the importance of physical distancing and hand hygiene at this time. Please maintain the 1.5m distance between yourself and others and wash your hands/use hand sanitiser as often as you can. If you feel unwell for any reason, then get in touch with staff and they will look after you.

I am very sorry for any inconvenience this decision may cause, especially with such short notice. Please be assured that we will keep monitoring the situation as it develops and keep in touch as soon as anything changes.

As always, if you have any questions or concerns please get in touch with your Community Manager or email me on health@seasonsagedcare.com.au.

Kind regards

Tracey Silvester
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CEO