



**SEASONS LIVING AUSTRALIA**  
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To all our Seasons residents and families

#### COVID-19 UPDATE

As you will have seen in media reports, there are still ongoing diagnoses of COVID-19 in and around the Brisbane area. The Chief Health Officer has remained firm on the direction regarding visits to aged care services and is unlikely to change this position until there have been no new cases for 14 days. This means that every time a new case is identified the clock starts ticking again in regard to us being able to have visitors onsite at Seasons again.

This is a most unfortunate situation and we can see every day the impact this is having on our residents. Please be assured however that we are doing everything we possibly can to make sure all our residents are looked after and that they have things to do every day. This includes various activities, sneaky bus rides for a “drive” and visits from Seasons staff to make sure people are alright. We also have access to ipads for video calls so if anyone would like to speak to their loved on on a video call, let us know and we can organise it. We are also continuing to operate our dining room service for those people who benefit from eating with their friends; we are of course practising appropriate physical distancing and staff continue to wear masks at all times when they are at work.

As soon as we are given the go ahead, rest assured that we will allow visitors once more. Hopefully if everyone in the greater Brisbane area does the right thing, this will be very soon.

As always, if you have any questions or require clarification, please contact me on [t.silvester@seasonsagedcare.com.au](mailto:t.silvester@seasonsagedcare.com.au) or your local Community Manager.

Yours sincerely

Tracey Silvester  
CEO