



**SEASONS LIVING AUSTRALIA**

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To all Seasons Redbank Plains, Waterford West and Sinnamon Park residents and families

Re: Update to visiting arrangements

As promised last week, I have today reviewed the visiting arrangements for the Seasons communities at Redbank Plains, Sinnamon Park and Waterford West.

Unfortunately, the Chief Health Officer has not yet reduced the restrictions on aged care services in the areas where our “southside” communities are located.

The continued lack of community transmission in Queensland is good news, with the Chief Health Officer likely to reduce restrictions on aged care services later this week. Once this occurs, we will be able to our restrictions and allow visitors once more.

I am aware that some residents are leaving the Communities to attend medical appointments and visit the shops (hopefully for essential items such as groceries). As I explained to a group of residents last week, I cannot stop you from doing that. However, if residents need to leave the Community for attendance at medical appointments or to attend to essential shopping (groceries only), we ask that you take hand sanitiser and use a mask while out. If you could limit the time you are away as well, we would be most grateful. The last thing we want is for any of our residents to be exposed to COVID-19 (and to become unwell) and then be responsible for their neighbours becoming seriously unwell as a result.

Thank you again to all our residents and their families who have been so patient and accepting of the restrictions as they have stood for the last month or so

If you require any further information, please contact your Community Manager or email me on [health@seasonsagedcare.com.au](mailto:health@seasonsagedcare.com.au).

Yours sincerely

Tracey Silvester  
CEO