Home Care Package Schedule of Fees & Charges



Effective 1 July 2023

		Package Management	Care Management
Level 1	Fortnightly	\$50	\$60
Level 2	Fortnightly	\$85	\$95
Level 3	Fortnightly	\$180	\$200
Level 4	Fortnightly	\$250	\$300

		Day (Mon to Fri) 6am to 6pm	Evening (Mon to Fri) 6pm to 12mn	Night (Mon to Fri) 12mn to 6am	Saturday	Sunday	Public Holiday
Domestic Services	Per hour	\$65	\$85	-	\$110	\$120	\$150
Personal Care Services	Per hour	\$65	\$85	\$95	\$110	\$120	\$150
Social/Respite Support Services	Per hour	\$65	\$85	\$95	\$110	\$120	\$150
Transport Services	Per hour	\$65	\$85	-	\$110	\$120	\$150
Medication Assistance	Per hour	\$65	\$85	\$95	\$110	\$120	
Medication (Nurse)	Per hour	\$120	\$130	\$140	\$160	\$185	\$220
Clinical Services (Nurse)	Per hour	\$120	\$130	\$140	\$160	\$185	\$220
Vehicle Travel	Per KM	\$1	\$1	\$1	\$1	\$1	\$1
Maintenance	Per hour	\$90	-	-	-	-	-
Light Gardening	Per hour	\$90	-	-	-	-	-
Day Respite Program	Full Day	\$150	-	-	\$300	\$300	-
Day Respite Program	Half Day	\$120	-	-	\$240	\$240	-

Goods & Service Tax (GST): All rates are exclusive of GST (GST is only charged where applicable).

IMPORTANT INFORMATION

Fees are calculated using the service's hourly rate. Services provided between 6am and 6pm Monday to Friday have a minimum service time of 15 minutes and are charged in 15-minute increments.

After hour services (weekdays 6pm to 6am, weekends and public holidays), which are not scheduled in advance, may need to be charged at a minimum of 2-hour service time.

Our Seasons Care Team will assist to establish the most efficient approach to using your Home Care Package funds. As per your Home Care Package Agreement, you must provide 24 hours' notice of any change to your scheduled service (e.g., cancelling, re-scheduling, or shortening) or the full price of the scheduled service will be charged.

Day Respite Program is available at Seasons Caloundra, Waterford West, Sinnamon Park, and Mango Hill. Please contact the relevant community for further details on hours of operation, availability, and day program activities.

Fee for Service Schedule of Fees & Charges



As of 1 January 2024 (Third Party & Private Fees)

		Day (Mon to Fri) 6am to 6pm	Evening (Mon to Fri) 6pm to 12mn	Night (Mon to Fri) 12mn to 6am	Saturday	Sunday	Public Holiday
Domestic Services	Per hour	\$92	-	-	\$127	\$145	\$173
Personal Care Services	Per hour	\$92	\$110	\$110	\$127	\$145	\$173
Social/Respite Support Services	Per hour	\$92	\$110	\$110	\$127	\$145	\$173
Transport Services	Per hour	\$92	\$110	-	\$127	\$145	\$173
Medication	Per hour	\$92	\$110	\$110	\$127	\$145	\$173
Assistance							
Medication (Nurse)	Per hour	\$140	\$180	\$180	\$190	\$215	\$253
Clinical Services (Nurse)	Per hour	\$140	\$180	\$180	\$190	\$215	\$253
Care Advice	Per Hour	\$140					
Overnight Respite		*POA					
Vehicle Travel	Per KM	\$1.80	\$1.80	\$1.80	\$1.80	\$1.80	\$1.80
Maintenance	Per hour	\$110	-	-	-	-	-
Light Gardening	Per hour	\$110	-	-	-	=	-
Day Respite Program	Full Day	\$173	-	-	\$345	\$345	-
Day Respite Program	Half Day	\$138	-	-	\$276	\$276	-

Goods & Service Tax (GST): All rates are exclusive of GST (GST is only charged where applicable).

IMPORTANT INFORMATION

Private care is designed to provide tailored support for older people. The service can be provided seven days a week on ongoing or short-term basis if required. Private care also allows clients the opportunity to receive care above and beyond what can be provided through a government subsidised service.

Our experienced Seasons Care Team are available to assist to establish the most efficient approach to your care and support services. Care Advice is available for Private Fee for Service clients should you need extra support.

Fees are calculated using the service's hourly rate. Services provided between 6am and 6pm Monday to Friday have a minimum service time of 15 minutes and are charged in 15-minute increments.

After hour services (weekdays 6pm to 6am, weekends and public holidays), which are not scheduled in advance, may need to be charged at a minimum of 2-hour service time. Vehicle travel is with service delivery and Overnight Respite Care is priced on application (POA) depending on the care and support required.

Please note you must provide 24 hours' notice of any change to your scheduled service (e.g., cancelling, re-scheduling, or shortening) or the full price of the scheduled service will be charged.

Day Respite Program is available at Seasons Caloundra, Waterford West, Sinnamon Park, and Mango Hill. Please contact the relevant community for further details on hours of operation, availability, and day program activities.