

Live your best life with care and support, your way

YOUR GUIDE TO ACCESSING THE CARE YOU DESERVE WITH SEASONS



EMPOWERING
YOUR
INDEPENDENCE

CARE TAILORED
TO SUIT
YOUR NEEDS

COVERING
THE COST OF
YOUR CARE



Empowering your independence

Exclusive to residents of Seasons Retirement Living Communities, Seasons Home Care operates as a distinct and specialised service, dedicated to providing personalised care and support tailored to your evolving needs.

Our mission is to empower residents to embrace life to the fullest by offering individualised care and support services. We recognise that as we age, our care requirements evolve, and the added support from Seasons Home Care can significantly enhance your quality of life.



Personal Care & Domestic Support

Mobility, dressing, showering, cooking, cleaning, meal preparation and laundry.



Lifestyle & Social Supports

Social engagement, assistance with shopping, doctor appointments and transportation.



Clinical Care

Specialised nursing supports, wound and medication management and support to manage chronic and acute conditions.



Allied Health

Physiotherapy, Podiatry, Exercise Physiology, Occupational Therapy, Dietician and Speech Pathology.



Home Modifications & Specialised Equipment

Environmental and home modifications to improve safety and access to specialised equipment.



Palliative Care

Quality care for end of life, 24/7 pain management, personal care, and emotional, spiritual and psychological support for you and your family.





Experts in care, tailored to suit your needs

At Seasons we understand navigating care can be overwhelming. Our professional team are here to support your care journey; from identifying support needs, to accessing suitable government funding and assistive services.

- ✓ We offer customised advice around your care as a trusted provider
- ✓ We connect you with My Aged Care, to ensure a smooth and seamless transition
- ✓ We help you to access, understand and maximise your government funding options
- ✓ We help customise a support plan to suit your needs and lifestyle

As your situation changes, we are here to provide support and connect you to the help you need.



Dedicated Care Partner

Having a consistent Care Partner means a familiar and friendly face that makes all the difference in your care journey, along with providing seamless and supportive care services.

Choosing Seasons means selecting unparalleled care with our dedicated onsite team, setting us apart from other providers. We prioritise value for money by minimising charges for travel time and lengthy minimum service times, allowing your budget to stretch further. Our daily presence enables us to build meaningful relationships with you, understanding your unique needs and what truly matters to you on a personal level.



Experienced Care Partner who takes the time to know you and your needs



Available onsite team that helps to reduce travel costs



Variety of service lengths under 1 hour



No additional fees for choosing approved third-party providers





Options to cover the cost of your care

At Seasons, we are proud to be an approved provider of both the government-funded Home Care Package Program and the DVA Community Nursing Program. This means we can offer tailored care solutions to eligible individuals, ensuring their needs are met with compassion and expertise. For those who prefer private funding options, we also offer Fee for Service arrangements, providing flexibility and choice in accessing our high-quality care services.

Government Funding

Government-funded Home Care Packages are aimed to provide you with long-term, tailored support. As an approved Home Care Package provider, Seasons can assist you with applying for or managing your funds, ensuring you receive the most from your funding options. Contact the Seasons Home Care team to discuss your care requirements.

DVA - Community Nursing

The Community Nursing Program funds clinically required nursing and personal care services provided in your home by qualified nurses and support staff. Services vary per the individual's needs, but can include medication, wound care, hygiene, showering, dressing and palliative care.

You may be eligible to receive Community Nursing services if you have an assessed clinical need for nursing and/or personal care at home, are a: Veteran Gold or White Card holder and you need this service for an accepted service-related condition. For more information, contact the Seasons Home Care team.

Fee for Service

Fee for Service provides an identical quality of care that is found in aged care, but requires payment for specific services you need, instead of relying on government funding.

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I've lived at Seasons for six months and everyday has been magic.

What I love about Seasons is the security and safety, the friendships, the activities.

What I noticed was everyone was fabulous. My daughter is so glad I'm safe and looked after.

You feel like you have warm arms around you.

Resident, Seasons Mango Hill





Home Care Packages simplified

FAQs on Home Care Packages

What is a 'Home Care Package'?

A government-funded support package, tailored to suit your needs as you age and help with independent living. An approved aged care provider will work with individuals to create a plan, organise and deliver the Home Care Package.

How do I get set up with a Government-funded care package?

The first step is to contact My Aged Care for an assessment followed by three simple steps:



1. Assessment

You need to be assessed as eligible to receive a Home Care Package by an Aged Care Assessment Team.

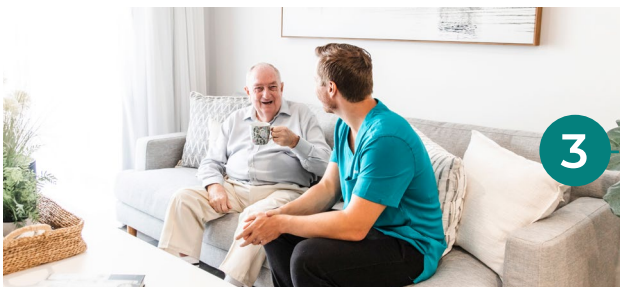
Read more about the process at myagedcare.gov.au/assessment or call My Aged Care on 1800 200 422 to organise an assessment.



2. Costs

You may need to contribute to the cost of your care by paying a basic daily fee and/or an income tested care fee. Services Australia will do an income assessment to check if you need to pay the income tested care fee.

To have your income assessed, please complete the SA456 form at www.servicesaustralia.gov.au/sa456



3. Meet your Seasons Care Partner

Meet with your Season Care Partner to develop your care and services plan and schedule supports with peace of mind.

How do I know how my Home Care Package is being spent?

You have complete control over your care package. Funds are securely held by the government and paid to your chosen provider for the services you receive. You will receive monthly statements to help keep track of your package.

Are there any other costs I need to be aware of?

You may be required to contribute to your Home Care Package, depending on your financial situation which will be assessed individually by the Government and Seasons. Here is what you may be asked to pay:

- **Basic Daily Fee:** This fee, set by the government at a percentage of the single basic age pension, helps cover care and service costs. The exact percentage varies (from 15.68% to 17.50%) depending on your Home Care Package level.
- **Income Tested Care Fee:** Some individuals pay an extra contribution based on income, determined through an income assessment. Exceptions apply for full pensioners and those with incomes up to \$32,819.80. There are annual and lifetime caps for this fee. Once you reach the cap, you won't be asked to pay any more income tested care fees.
- **Additional Service Fees:** These are fees for extra care and services beyond what is covered by your Home Care Package budget. Additional fees are only charged if there aren't enough available funds in your budget to cover them. For example, you may choose to privately pay for additional services (Fee for Service) above what can be funded under your Home Care Package.

What other fees does the package cover besides my support services?

In addition to your care support services, your package covers administration and management fees, which are required to ensure the highest quality of care can be provided. This includes planning, reviewing and coordination of services through a Care Management Fee. Alternatively, the Package Management Fee covers funds management, documentation, and compliance.



Looking to understand more about your in-home care options?

Contact our care team at ✉ info@seasonsliving.com.au

