

# Support at Home Package Schedule of Fees & Charges

Effective 1 November 2025

Service Type	Basis	Weekday	After Hours	Night	Saturday	Sunday	Public Holiday
<b>Care Management</b>	Hourly	\$120	-	-	-	-	-
<b>Domestic Services – Shopping Assistance</b> (no travel)	Hourly	\$105	\$120	\$125	\$135	\$150	\$200
<b>Domestic Services – Shopping Assistance</b> (travel up to 10km)	Hourly	\$123	\$138	\$143	\$153	\$168	\$218
<b>Domestic Services – Shopping Assistance</b> (travel 10km to 30km)	Hourly	\$148	\$163	\$168	\$178	\$193	\$243
<b>Domestic Services – Shopping Assistance</b> (travel 30km to 50km)	Hourly	\$177	\$192	\$197	\$207	\$222	\$272
<b>Personal Care</b>	Hourly	\$105	\$120	\$125	\$135	\$150	\$200
<b>Social Support &amp; Community Engagement</b> (no travel)	Hourly	\$105	\$120	\$125	\$135	\$150	\$200
<b>Social Support &amp; Community Engagement</b> (travel up to 10km)	Hourly	\$123	\$138	\$143	\$153	\$168	\$218
<b>Social Support &amp; Community Engagement</b> (travel 10km to 30km)	Hourly	\$148	\$163	\$168	\$178	\$193	\$243
<b>Social Support &amp; Community Engagement</b> (travel 30km to 50km)	Hourly	\$177	\$192	\$197	\$207	\$222	\$272
<b>Respite</b>	Hourly	\$105	\$120	\$125	\$135	\$150	\$200
<b>Nursing Care</b>	Hourly	\$160	\$180	\$185	\$195	\$210	\$302
<b>Home Maintenance &amp; Repairs</b> (incl. gardening)	Hourly	\$125	-	-	-	-	-
<b>Meal Delivery</b> (pre prepared e.g. Food Services Package)	Per Meal	\$5.30					
<b>Meal Preparation</b> (assistance with meal preparation/feeding)	Hourly	\$105	\$120	\$125	\$135	\$150	\$200

Goods & Services Tax (GST): All rates are exclusive of GST (GST is only charged where applicable. Weekday 6am to 6pm, after hours: 6pm to 12am, night 12am to 6am.

**Care Management:** Includes case management administration, ongoing monitoring, review, evaluation of care and services, care plan development, case conferencing, support, and education. Capped at 10% of recipients budget under Support at Home program.

**Fees:** Includes labour costs, travel, administration costs (coordinating services, documentation, preparing statements) and any co-contributions (paid by the participant) as deemed payable by Services Australia. In certain circumstances, a resident may have specific needs that warrant a different pricing arrangement. Any variance to costs will be discussed and agreed with participants in advance. Private fees apply when services provided exceed available funding, or when the Emergency Call System is used in a non-emergency situation (e.g. requiring care, support or general assistance).

**Service Length:** The minimum scheduled service duration is 30 minutes. Certain eligible services, such as welfare checks, or medication delivery services may be delivered in 15-minute increments where appropriate and with prior approval.

**Third Party Providers:** Government requirements apply (worker screening, qualifications, insurances). If approved by Seasons, residents will be charged 10% of invoice costs for processing and administration.

**Cancelled Services:** Provide 48 hours' notice (2 business days) of changes to scheduled services (cancelling, re-scheduling, shortening) or full price of service is charged.

## Looking to understand more about your care options?

Chat to the Seasons Home Care team to find out more. ✉ [info@seasonsliving.com.au](mailto:info@seasonsliving.com.au)

